City of Sarnia

MEDIA RELEASE

DATE: November 24, 2020 RELEASE DATE: Immediate

FROM: Andrea Lane, Customer Service Manager

SUBJECT: TEMPORARY DISRUPTION TO EMAIL SERVICE

The City of Sarnia has been rebuilding and improving its email environment. Testing of the migration to the improved email has uncovered an issue with the current system that is causing delays in sending some emails. All emails are being received by the system and any that have not yet made their way to City of Sarnia staff will be forwarded as the issue is resolved. City of Sarnia staff are working to resolve the issue as quickly as possible.

Please contact us in in person at City Hall Customer Service or by phone at 519-332-0330. We appreciate your patience and will update you once the delay is resolved.

For further information, please contact:

City of Sarnia, Customer Service

customerservice@sarnia.ca or 519-332-0330 ext.3131