

# Helping Someone Who May be Experiencing Homelessness in Lambton County

This resource may be used to assist in determining who to contact if you encounter someone who may be experiencing homelessness

Does the person's behaviour pose an immediate safety concern for themselves or others?

NO

YES

**Call  
911**

If possible, engage with the individual(s) and suggest these resources

When contacting emergency services try to provide the following information:

**Good Shepherd's Lodge**  
519-344-1679  
950 Confederation St., Sarnia  
**Available 24/7**



**Situation Details**

Focus on Who? What? Why? When?

**Ontario Works**  
Crisis Worker  
**519-344-2062 ext. 2329**  
150 Christina St. N., Sarnia  
**Available 8:30-4:30**  
**Monday to Friday**



**Location**

Provide address or closest intersection. If the person has left, what direction were they travelling in?



**Description**

Age, clothing, height, hair colour  
If known, places the person frequents

**\*\*\*IMPORTANT\*\*\***

**Intakes are handled by the Lodge or Ontario Works**



For non-emergency issues or further information / assistance contact:

**Ontario Works**  
519-344-2062  
Toll-free: 1-866-879-6750  
150 Christina St. N.,  
Sarnia

**Social Services Division**  
[socialservices@county-lambton.on.ca](mailto:socialservices@county-lambton.on.ca)  
Inquiries addressed by  
homelessness prevention team

**Good Shepherd's Lodge**  
519-344-1679  
950 Confederation St.,  
Sarnia